

## Terms and Conditions for Starbucks® Cards

Updated: 11 March 2024

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. BY ACCESSING OR USING THIS PROGRAM, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS DESCRIBED HEREIN AND ANY TERMS AND CONDITIONS INCORPORATED BY REFERENCE. IF YOU DO NOT AGREE TO ALL OF THESE TERMS AND CONDITIONS, YOU SHOULD NOT PARTICIPATE IN THIS PROGRAMME.

These Terms and Conditions apply to your access to and participation in the Starbucks Rewards Program operated in Romania by AmRest Coffee S.R.L. or its affiliates (collectively "Starbucks"). These Terms and Conditions do not alter in any way the terms of any other agreement you may have with Starbucks for products, services or otherwise.

This program is not directed at or intended for person under the age of 16. Please also read the Starbucks Privacy Statement (<https://www.starbucksromania.ro/ro/regulations>) carefully to understand which entity acts as the controller of your personal data and how your personal data are collected, used and shared.

### **PART ONE: GENERAL TERMS AND CONDITIONS OF THE STARBUCKS CARD**

#### **Regarding your account; only for the purchase of products at participating Starbucks Coffee Houses.**

The Starbucks Card is issued to you by AmRest Coffee S.R.L. It allows you to load cash value onto your Starbucks Card for future purchases at participating Starbucks Coffee Houses. The Starbucks Card is treated as cash. The cash value you load onto your Starbucks Card is solely a prepayment for goods and services at participating Starbucks Coffee Houses and can only be used to pay for the same at participating Starbucks Coffee Houses. No credit card, credit line, overdraft protection or savings account is associated with the Starbucks Card. No interest, dividends or other income will be earned on the balance of your Starbucks Card or paid or credited to you by Starbucks. The value associated with your Starbucks Card is not insured or guaranteed. A withdrawal of the balance on the Starbucks Card is only possible under the reasons stated in the section "Termination of the Agreement".

In all Starbucks Coffee Houses of AmRest Coffee S.R.L, your Starbucks Card is accepted as a means of payment. We reserve the right not to accept a Starbucks Card or to otherwise restrict the use of a Starbucks Card if the use is unauthorized, fraudulent or otherwise unlawful.

#### **Loading credit onto your Card**

In Romania, you can transfer a credit balance to your Starbucks Card using a credit card or cash when visiting a participating Starbucks Coffee House. It is also possible to top up your registered Starbucks Card online at <https://www.starbucks.ro/ro/account/login> using a credit card. There may be a delay from the time you pay the amount to be loaded onto your Starbucks Card and those funds being available for use. A maximum of 1000 RON can be loaded onto your Starbucks Card and the smallest amount that can be loaded is 0.01 RON. Your Starbucks Card can be reloaded until the maximum amount of 1,000 RON that can be loaded onto a Starbucks Card in Romania is reached in total over the life of the Card, after which the Card will be replaced with a new one, i.e. when the amount of 1,000 RON is reached, another balance must be loaded onto a new Starbucks Card.

If you use a credit or debit card to purchase or reload your Starbucks Card, prior to charging your credit or debit card, an authorization process will occur for the amount of your purchase or reload transaction ("Transaction"). The authorization process will validate the credit or debit card number, status, available credit or funds and billing information to ensure that it matches what the bank or card company has on file. Your bank or Starbucks may attempt to contact you for additional information prior to authorizing the Transaction amount.

For credit cards, once an authorization is received, you may notice a decrease in your available credit line. Your bank may hold this RON amount from your credit line or available balance for a short period of time determined by the policy of your bank before your Transaction is fulfilled. For debit cards, your bank may pre-authorize a charge to your deposit or checking account and place a temporary hold on the funds before your Transaction is fulfilled. Regardless of whether you use a credit or debit card, your card will be charged only upon fulfillment of your Transaction. If your Transaction is cancelled, Starbucks will request an authorization reversal on your behalf. Reversal times may vary. We recommend contacting your bank or credit card company to learn about their authorization and authorization reversal policies. All amounts loaded onto your Starbucks Card are denominated in the currency of the country in which it was sold (the "base currency"). Starbucks Cards purchased in Romania can only be used in Romania.

#### **Fees and statute of limitations**

We do not charge any activation, service, dormancy or inactivity fees in connection with your Starbucks Card.

#### **Receipts and statements**

Cardholders do not receive statements of individual transactions on a Starbucks Card account. You can check the balance of your Starbucks Card or view recent transactions on the website <https://www.starbucks.ro/ro/account/login>. You must have your Starbucks Card ready to access your account. Once you've registered your Card in the Starbucks Rewards Loyalty program you can check your online transactions regularly to ensure that your transaction history and account balance are correct. You can check the balance of your Starbucks Card or review recent transactions on your Starbucks Card at <https://www.starbucks.ro/ro/account/login> or by sending an email to [starbuckscardro@amrest.eu](mailto:starbuckscardro@amrest.eu) or in mobile application.

Starbucks Cards purchased in Romania can only be used in Romania

#### **Complaint Handling**

We reserve the right to correct the balance on your Starbucks Card if a clerical, billing or accounting error has occurred. If you have any questions regarding your account transactions or an adjustment, or you dispute a transaction or adjustment that has been charged to your Starbucks Card, please contact our Card Services Department at [starbuckscardro@amrest.eu](mailto:starbuckscardro@amrest.eu). We will conduct an investigation and communicate the result and correct any error we confirm as soon as we have completed the investigation. If no error is found, you will be notified accordingly. We will not be responsible for any booking errors unless you notify us within sixty (60) days from the date of the transaction in question.

## **Optional Registration; Liability for Unauthorized Transactions**

In order to avoid fraud, anti-money laundering or any identity theft it is highly recommended to register the card with your personal details that will be used exclusively for the purpose of this Starbucks Rewards Program. To register your Starbucks Card, please visit <https://www.starbucks.ro/ro/account/login> When registering for or purchasing a Starbucks Card, you agree that you will: (i) provide complete and accurate information about yourself; and (ii) update such information if it changes. If you do not provide or update such information, or if we have reasonable grounds to suspect that you have not provided or updated such information, we shall have the right, in our sole and absolute discretion, to disable your Starbucks Card. If you believe your Starbucks Card has been disabled in error, please send an email at [starbuckscardro@amrest.eu](mailto:starbuckscardro@amrest.eu). You are responsible for: (a) the accuracy of all information that you provide to us; and (b) maintaining the confidentiality and security of your Starbucks Card information. All of your Starbucks Cards can be activated and registered for use in your Starbucks Rewards® account, but you may only maintain one (1) such account for one e-mail address at any time.

Since your Starbucks Card is used like cash for purchases at participating coffee houses, you are responsible for all transactions made with your Starbucks Card, including unauthorized transactions. In the event of damage or a technical defect, the entire card balance is protected after registration. To register your Card, please visit <https://www.starbucks.ro/ro/account/login> The registration process requires you to provide the following information: (Name, Password, Email Address), Starbucks Card Number and Card Security Code (CSC), Name and Marketing Preferences. Please notify us immediately if any of your registration details change. If your Starbucks Card becomes damaged, you should contact us immediately by email at [starbuckscardro@amrest.eu](mailto:starbuckscardro@amrest.eu) . Any credit on your Starbucks Card will only be protected from the time we receive notification. To the extent that your balance is protected under the above rules, we will freeze the remaining balance, up to a maximum of 150 RON, on your Starbucks Card when you notify us and load this remaining balance onto your replacement Starbucks Card.

Starbucks personnel reserve the right to require adequate customer documentation to verify the identity of the card recipient and to also ensure internal controls on a periodical basis to verify the identity of the card recipient.

## **Starbucks App**

In addition to your Starbucks Card, Starbucks may provide a Starbucks Card App or add Starbucks Card functionality to existing Starbucks Apps. After entering your login details within this app, an electronic version of your Starbucks Card can be created and displayed to you. The electronic version of your Starbucks Card includes a barcode that, like your actual Starbucks Card, can be used as a means of payment at all participating Starbucks Coffee Houses operated by AmRest Coffee S.R.L as a means of payment. The electronic version of your Starbucks Card is simply a copy of your Starbucks Card that is subject to the same conditions as your Starbucks Card. Furthermore, a QR code is generated in the Starbucks app upon registration, which can be used to participate in the Starbucks Rewards program.

## **PART TWO: STARBUCKS REWARDS PROGRAM**

The Starbucks Rewards Program is a way for Starbucks to reward and thank loyal guests. Personal information that you provide to us for the purpose of account creation and registration of your Starbucks Card will be stored in accordance with Starbucks Privacy Statement. Information about Starbucks Privacy Statement can be found at <https://www.starbucks.ro/en/regulations>. The registration process may require that you provide the following information: password, email address,

Starbucks Card number, and card security code (CSC), birthday without the year, name, and marketing preferences.

Subject to the terms and conditions herein, registered Starbucks Cards (including digital Starbucks Cards, where applicable) will be activated for use as part of the Starbucks Rewards program.

You can also participate in the Starbucks Rewards program when using the QR code in your Starbucks app and then pay with cash, credit or debit card or a Mobile Wallet at participating Starbucks Coffee Houses. To do this, you must scan your Loyalty QR Code in the Starbucks App at the checkout before paying with cash, credit or debit card or a Mobile Wallet. Otherwise the Stars will not be added to your account.

1. Starbucks Cards registered on your Starbucks account or your QR code based on registration on the Starbucks app will be used to earn Stars for the gross value of each transaction at a participating Starbucks Coffee House in Romania
2. You earn 1 star for 2 RON spent with your registered Starbucks Card or by using the QR code in your Starbucks app at participating Starbucks Coffee Houses in Romania
3. Stars are calculated as described in section 2 and mapped to two decimal places to ensure that the full value of your transaction is recognized and credited to your Starbucks Rewards account.
4. There is no cap on the number of Stars you can collect. However, Starbucks reserves the right, at its sole discretion, to set a cap on Stars collected if deemed necessary.
5. You can view your complete and current Star Balance to two decimal places by logging into your Starbucks Account a <https://www.starbucks.ro/ro/account/login> and on the mobile application.

You cannot earn Stars on Starbucks Card activations, reloads and transfers.

Generally, Stars for qualifying purchases from participating stores are automatically added to your account within 2 (two) working days. From time to time, we may offer you special promotions that offer you "Promotional Stars". Promotional Stars, such as "Bonus" Stars, will be awarded as described in the applicable promotional offer and will be subject to any additional terms set forth in the promotional offer.

Star Balance will always be displayed rounded down to the nearest whole number (the full balance to two decimal places is tracked and accounted for in the background of the Starbucks app).

6. Each Star has an individual expiry date of two years from the date you collected the Star. If a Star is not redeemed for a specific Program Benefit within two years of its award, the Star will automatically expire and be removed from your Account on the expiry date.
7. If you redeem one or more Stars as part of a Program Benefit, Starbucks will automatically redeem those Stars and deduct them from your Starbucks account. Stars with the shortest remaining expiry time will be used first.
8. Starbucks reserves the right to adjust your Star Balance at any time if there is reason to believe fraudulent activity is occurring.

The Starbucks Card, the QR code in the Starbucks app and the Starbucks Rewards program, as well as the associated program benefits, can only be used or redeemed in coffee houses of AmRest Coffee S.R.L

By registering for the Starbucks Rewards program on the website <https://www.starbucks.ro/en/account/login> or on the Starbucks app, you are automatically enrolled in the Starbucks Rewards program and earn Stars. All your registered Starbucks Cards and the QR code in your Starbucks app are activated and registered for use in the Starbucks Rewards program.

There are two different levels of benefits in the Starbucks Rewards program, depending on the number of Stars you have collected in your account. When you create an account, you are automatically registered with Starbucks Rewards in the green tier. If you earn at least 200 Stars within twelve months of your enrolment date, you will advance to the Gold tier.

To maintain the benefits, you are entitled to in the Gold tier, you must again earn at least 200 new Stars in the twelve months following the date you reached the Gold tier.

Starbucks reserves the right to change the number of benefit levels and to change the benefits and Rewards associated with each level in its sole discretion at any time.

### **Green Level**

In the Green Level you are entitled to the following:

By registering your Starbucks Card, you are automatically entered the "Green Level" of Starbucks Rewards. Rewards may include:

The opportunity to receive free drinks:

Once you have collected 100 Stars in the Green Level, you have the opportunity to redeem these Stars for a free Barista prepared beverage any standard size (e.g. max Venti), of your choice at participating Starbucks Coffee Houses in Romania ("Free Drink Reward"). These Stars will be debited from your Starbucks account at the time of redemption. Bottled drinks are excluded from this offer. You will continue to earn one Stars for every 2 RON paid with your registered Starbucks Card every time you make a purchase until you redeem your Stars for a free drink (each additional 100 Stars entitles you to another free drink). You must present your registered Starbucks Card or the Starbucks app to the barista at a participating Starbucks Coffee House in Romania to redeem your free drink. If you have provided Starbucks with a current, valid email address, you will receive a reminder email from Starbucks approximately twenty-four (24) hours after receiving your 100th Star indicating that your free drink is available. You can also view and track your Stars at <https://www.starbucks.ro/en/account/login> or in the "Account" section of the Starbucks Romania app.

### **Gold Level**

Gold Level: When you have earned (200) Stars within a consecutive period of 12 months or less, your Account will be upgraded to "Gold Level". At the Gold Level, you will receive the following benefits:

- All the benefits of the green level
- The option to add one additional espresso shot and/or one pump of syrup and/or whipped cream to your Barista prepared beverage at your choice. Bottled drinks are excluded from this offer

Please be advised that the complete list of syrups offered at our Starbucks locations can be consulted in our stores and may differ from store to store. The list of syrups is subject to change at any time without prior notice. The promo organizer, Amrest Coffee SRL, reserves the right to modify the list of syrups as needed.

- You will receive a birthday Barista prepared beverage of your choice on the house. Bottled drinks are excluded from this offer. You must redeem this within 30 days.

You will receive a free refill for filter coffee or tea. You must show your registered Starbucks Card when you purchase a hot filter coffee or tea and then present the same Starbucks Card for refills during the same visit (one free refill per visit within a three hour period). Partner can ask for the evidence of the purchasing of the beverage. This benefit does not apply to brewed Pour Over, Starbucks Reserve™ or Clover® coffees or at Drive-Thru.

### **Star credits**

Stars are valid for 24 months from the date they are earned. All Stars transferred from an existing My Starbucks Rewards account on 13 February 2024 will automatically be valid for 24 months. Stars are counted as follows:

1) For Tier: From Green Tier to Gold Tier, you have 12 months to earn 200 Stars. When you have collected 200 Stars, you have reached the Gold level.

2) To redeem for a free drink: This star count runs for a rolling 24 month period as described above.

Even if you move back from the Gold tier to the Green tier after 12 months, you will keep the Stars that are still in the account within the 24 month validity period since you received them.

The birthday free drink expires after 30 days from the day of your birthday. For the free Birthday drink you will receive an email notification the night before the birthday date.

### **Other**

There are no membership fees for Starbucks Rewards. Stars earned through the program have no cash value.

Your Stars, benefits, registered Starbucks Card(s) and Starbucks Rewards program account are personal and cannot be sold, transferred, assigned or given to family members, friends or others or used by you for any commercial purpose.

AmRest Coffee S.R.L reserves the right to terminate your account and/or participation in Starbucks Rewards if you have violated these Terms of Use or if your account is being used in an unauthorized, fraudulent or other unlawful manner or in violation of the Terms of Use., without notice.

AmRest Coffee S.R.L also reserves the right to cancel the registration of a Starbucks Card and to exclude a Card from the Starbucks Rewards program that has been inactive for three (3) consecutive years. Inactive in this context means lack of purchasing activity. If you have any remaining funds, please spend them before closing your account as we cannot return them.

## **PART THREE: IMPORTANT LEGAL CONDITIONS**

### **Changes to this Agreement**

We may amend the terms of this Agreement at any time, including the rights and obligations that you or we have. If you have registered your Starbucks Card, we will notify you of any changes, additions or deletions by email where you have expressly consented to the transmission of information by email. In addition, we will post the terms of the amended agreement at <https://www.starbucksromania.ro/ro/regulations> and for a period of thirty (30) days after we post the

amended Agreement, we will also post a notice on our website stating that the terms of this Agreement have changed. As permitted by applicable law, any change, addition or deletion will be effective at the time it is posted at <https://www.starbucks.ro/en/account/login> or generally posted at participating Starbucks Coffee Houses in Romania or as otherwise described in our notice to you. Unless otherwise specified by us, the change, addition or deletion will apply to your future and existing Starbucks Cards. The changes, additions or deletions will be deemed accepted by you if (1) you do not notify us in writing to the contrary within 30 days from the date of the notice or the time specified in the notice or (2) you use your Starbucks Card after such notice period. If you do not accept the changes, additions or deletions, your Starbucks Card will be terminated and you will be refunded any amounts remaining on it in 30 days, as requested by you.

### Promotional Programs

From time to time, we may, in our sole discretion, run promotional programs associated with the Starbucks Card program ("Promotions"). Promotions are subject to these terms, as well as additional terms as indicated in connection with the Promotions. We reserve the right to modify the terms and conditions of any Promotion at any time, including and up to terminating the Promotion. Special offers may be customized based on purchase behaviors and preferences.

### **Termination of this Agreement**

We may suspend or terminate this Agreement and limit or cancel any or all of the rights and privileges conferred on you upon three months' notice to the end of any calendar month. We reserve the right to terminate for cause, such as fraudulent or unauthorized use of your Starbucks Card. If we terminate this agreement, we will refund the balance on your Starbucks Card account less any amounts you may still owe us. In the event that your Starbucks Card is unregistered or rendered inactive, the amount in Ron available on the card cannot be returned, cannot be redeemed in cash and cannot be transferred to another Card.

Termination may result from your fraudulent or unauthorized use of the Starbucks Card including your failure to provide valid information. For example, transferring balances between different Starbucks Cards solely for the purpose of obtaining cash back is an unauthorized use of the Starbucks Card and if we deem it appropriate to limit our losses we will cancel any such Starbucks Card and retain any balances associated with those Starbucks Cards

To reload your Starbucks Card more easily, you can use our online reload feature, but only if you have registered your Card in the Starbucks Rewards program. By linking a payment method to your Starbucks account which you can access at <https://www.starbucks.ro/en/account/login> you can reload you Starbucks Card whenever you like. You can also reload online your Card using the WorldPay service implemented and operated by WorldPay (UK) Limited and WorldPay Limited and WorldPay AP Limited with registered office address: The Walbrook Building, 25 Walbrook, London EC4N 8AF, England (hereinafter: "WorldPay"). The rules and conditions for the execution of transactions by WorldPay and the maintenance of a WorldPay account are set out in regulations issued by WorldPay, available on the website <https://www.fisglobal.com/en>. Appropriate the regulations are also made available to the Participant before the top-up transaction is made.

You can also reload your Starbucks Card in-store.

### **Arbitration**

Please read this section carefully. It affects rights that you may otherwise have. It provides for resolution of most disputes through arbitration instead of court trials and class actions. Arbitration is more informal than a lawsuit in court, uses a neutral arbitrator instead of a judge or jury, and discovery is more limited. Arbitration is final and binding and subject to only very limited review by a court. This arbitration clause shall survive termination of this Agreement.

**Binding Arbitration.** This provision is intended to be interpreted broadly to encompass all disputes or claims arising out of or relating to this Starbucks Card Agreement, your Starbucks Card and your relationship with us. Any dispute or claim arising out of or relating to this Agreement or use of the Starbucks Card and your relationship with Starbucks or any subsidiary, parent or affiliate company or companies (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory) will be resolved by binding arbitration, except that either of us may take claims to small claims court if they qualify for hearing by such a court.

**Opt-Out.** Notwithstanding the above, you may choose to pursue your claim in court and not by arbitration if you opt out of this arbitration provision within 30 days from the earliest of the date you purchased, loaded, reloaded or used any of your Starbucks Cards (the "Opt Out Deadline") after this Agreement has gone into effect. You may opt out of these arbitration procedures by sending us a written notice that you opt out to the following address: 6 Pitar Mos, 2nd floor, room 1, 1st District Bucharest Any opt-out received after the Opt Out Deadline (allowing three (3) additional days for mailing) will not be valid and you must pursue your claim in arbitration or small claims court.

**Arbitration Procedures.** For all disputes, whether pursued in court or arbitration, you must first send a written description of your claim to our Customer Service department to allow us an opportunity to resolve the dispute. You and we each agree to negotiate your claim in good faith. You may request arbitration if your claim or dispute cannot be resolved within 60 days.

The arbitration of any dispute or claim shall be conducted in accordance with the rules of Curtea de Arbitraj Comercial Internațional de pe lângă Camera de Comerț și Industrie a României <https://ccir.ro/curtea-de-arbitraj-comercial-international/> and we agree that this Agreement evidences a transaction in commerce and this arbitration provision will be interpreted and enforced in accordance with Romanian arbitration law Any arbitration will be held in a reasonably convenient location in the city in which you reside or at another mutually agreed location. The arbitration will be conducted in Romanian language. An arbitrator may award on an individual basis any relief that would be available in a court, including injunctive or declaratory relief to the extent required to satisfy your individual claim, and must follow and enforce this Agreement as a court would. Any arbitration shall be confidential, and neither you nor we may disclose the existence, content or results of any arbitration, except as may be required by law or for purposes of enforcement of the arbitration award. Judgment on any arbitration award may be entered in any court having proper jurisdiction.

**Costs of Arbitration.** Upon filing of the arbitration demand, we will pay all filing, administration and arbitrator fees for claims of less than 2000 RON, Starbucks will reimburse you for the filing fee within 30 days of receiving a written request from you. For more information regarding the costs you can access the following link: <http://arbitration.ccir.ro/>. Each party will bear the fees and expense of its

own attorneys, experts, witnesses and preparation and presentation of evidence at the arbitration. However, for claims under 10000 RON as to which you provided notice and negotiated in good faith as required above before initiating arbitration, if the arbitrator finds you are the prevailing party in the arbitration, you will be entitled to a recovery of reasonable attorneys' fees and costs. Except for claims determined to be frivolous, we agree not to seek an award of attorneys' fees in arbitration even if an award is otherwise available under applicable law.

**Class Action Waiver.** You and we each agree that any proceeding, whether in arbitration or in court, will be conducted only on an individual basis and not in a class, consolidated or representative action. If a court or arbitrator determines in an action between you and us that this class action waiver is unenforceable, the arbitration agreement will be void as to you. If you opt out of the arbitration provision as specified above, this class action waiver provision will not apply to you. Neither you, nor any other customer, can be a class representative, class member, or otherwise participate in a class, consolidated or representative proceeding without having complied with the opt out procedure set forth above. If for any reason a claim proceeds in court rather than through arbitration, you and we each waive any right to a trial.

### **Governing Law**

This Agreement is governed by the laws of Romania

### **Exclusion and limitation of liability**

We are only liable for intent and gross negligence. The aforementioned limitations of liability do not apply in cases of mandatory legal liability (in particular under the Product Liability Act). Furthermore, they do not apply if and insofar as AmRest Coffee has assumed a guarantee.

Starbucks and its affiliates make no representations, warranties or conditions of any kind, express or implied, with respect to the Starbucks Card, including, but not limited to, any implied warranty of merchantability, fitness for a particular purpose, title or non-infringement, or any warranty arising by usage of trade, course of dealing or course of performance. Starbucks does not represent or warrant that your Starbucks Cards will always be accessible or accepted. Starbucks personnel reserve the right to require adequate customer documentation to verify the identity of the card recipient and to also ensure internal controls on a periodical basis to verify the identity of the card recipient. In the event that Starbucks or its affiliates are found liable to you, you shall only be entitled to recover actual and direct damages and such damages shall not exceed the last balance held on your Starbucks Card. Starbucks and its affiliates shall have no liability for any incidental, indirect or consequential damages (including without limitation loss of profit, revenue or use), or any punitive or exemplary damages arising out of or in any way connected with this Agreement, whether in contract, warranty, tort (including negligence, whether active, passive or imputed), product liability, strict liability or other theory, even if we or our authorized representatives have been advised of the possibility of such damages. In no event shall Starbucks or its affiliates have any liability for unauthorized access to, or alteration, theft or destruction of a Starbucks Card through accident, misuse or fraudulent means or devices by you or any third party, or as a result of any delay or mistake resulting from any circumstances beyond our control.

### **Assignment**

We may assign all or part of this Agreement without notice to you. We are then released from all liability. You may not assign this Agreement without our prior written consent and any attempted assignment will be void

### **Entire Agreement; Interpretation**

This Agreement is the entire agreement between you and AmRest Coffee S.R.L and supersedes all prior proposals and agreements governing your Starbucks Card (not including Starbucks Privacy Statement, the <https://www.starbucks.ro/en/regulations> Terms of Use or the Starbucks Rewards® Terms & Conditions, as applicable). If any provision of this Agreement is held to be unlawful or unenforceable, that provision will be deleted to the minimum extent possible so that this Agreement otherwise remains in full force and effect and enforceable. Headings herein are for convenience of reference only and shall in no way affect the interpretation of this Agreement.

### **Contact**

If you have any questions about these Terms and Conditions or your Starbucks Card, please email our Guest Services Department at [starbuckscardro@amrest.eu](mailto:starbuckscardro@amrest.eu).

AmRest Coffee S.R.L

6 Pitar Mos, 2nd floor, room 1, 1st District,  
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